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FOR IMMEDIATE RELEASE

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WATS Annual Dinner Recognizes Staff Excellence

Wayne County Transportation Service exceeds expectations for year

Rochester Genesee Regional Transportation Authority (RGRTA) and Wayne Area Transportation Service (WATS) staff met for an annual recognition dinner on Thursday, Jan. 23, in Lyons, N.Y. RGRTA CEO Bill Carpenter was joined by RGRTA Commissioner Michael Jankowski, Wayne County Chairman of the Board of Supervisors James Hoffman, Marion Town Supervisor Monica Deyo, and retired Town Supervisor Jody Bender. RGRTA Director of Regional Operations Raymond P. LeChase Jr. and Director of People Traci Clark, also attended to review the year's activity and recognize employees for exceptional service.

Carpenter credited WATS Regional Manager Robert Jordan for the success of the public transit operation, which serves the residents of Wayne County. Carpenter cited increased ridership and on-time-performance as recent successes, and also attributed WATS' glowing customer satisfaction scores to the service provided by Bus Operators. He said, "Our drivers ask themselves, 'What kind of day has this person had? Is there something I can do to make them feel better?'"

In 2013, WATS entered into a partnership with the Wayne County Development Disabilities Services Office (DDSO) to provide service for DDSO clients, which helped account for a 30 percent increase in ridership.

Employees who were recognized include:

- Gerald Baker—Safety Award, Attendance Award
- Paul Caraballo—Safety Award, Attendance Award, 20 Years of Service Award
- Lloyd Coe—Safety Award, Attendance Award

- Richard Cowley—Safety Award, Attendance Award
- James Gillette—Safety Award, Attendance Award, Five Years of Service Award
- Harvey Impson—Safety Award, Attendance Award
- Betty Johnson—Safety Award, Attendance Award
- Alvin Jones—Safety Award, Five Years of Service Award
- Robert Jordan—Attendance Award
- Robert Kersten—Safety Award, Attendance Award
- Raymond Leno—Safety Award, Attendance Award
- Jane Lipinski—Safety Award
- Larry Logan—Safety Award, Attendance Award, Five Years of Service Award
- Wayne Miller—Safety Award, Attendance Award
- Thomas Minkau—Safety Award, Attendance Award, Five Years of Service Award
- Thomas Parker—Safety Award, Attendance Award
- James Pullin—Safety Award, Attendance Award
- William Rogers—Safety Award, Attendance Award, Five Years of Service Award
- James Saunders—Safety Award, Attendance Award
- Charles Stoughtenger—Safety Award, Attendance Award
- Nancy Sieling—Attendance Award
- Reginald White—Safety Award, Attendance Award

WATS is located in the County Highway Building, 7227 Route 31, Lyons, 14489. For more information, contact WATS at (315) 946-5617 or visit rgta.com.

(Photo, attached—Back row, left to right: Carl Ellis, Reggie White, Rob Kersten, Paul Caraballo, Chuck Stoughtenger, John Murray, Tom Minkau, Curt Richardson, Jerry Baker, Bill Carpenter, Tim Sampson, Jim Gillette, Harvey Impson, Tom Parker, Lloyd Coe, Nancy Sieling, Dick Cowley, Wayne Miller, John Wallace, Timara Downes, Ken Christy, Larry Logan. Front

row: Jim Saunders, Jeannie Fernaays, Jane Lipinski, Bob Jordan, Ralph Mann, Crystal Davis, Maria Sierra, Betty Johnson, Bill Rogers, Amanda Reynolds.)

Wayne Area Transit Service (WATS) provides affordable, reliable, and convenient public transportation to Wayne County residents. WATS joined the Rochester Genesee Regional Transportation Authority in 1980. Today, WATS provides more than 200,000 rides per year, for customers traveling to medical facilities in Rochester, Canandaigua, Geneva and Clifton Springs and special programs in Wayne County. WATS has 36 employees and a fleet of 38 buses, all wheelchair-equipped. For more information, visit rgrta.com.

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